

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH
USE OF A DYNAMIC SERVICE POINT MAP
Application No.: 09/542,273 Filed: April 4, 2000
Examiner: Liang Che A. Wang Group Art Unit: 2155
Docket No.: MTV0016US Confirmation No.: 5239

Austin, Texas
September 11, 2007

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated June 11, 2007, having a shortened statutory period expiring on September 11, 2007. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks/Arguments begin on **page 7** of this paper.